



Sacramento Koi

Shipping Policy for Live Koi

Our company has had much success using Southwest Air Cargo to ship live koi. When preparing a shipment, the koi are bagged boxed and we add oxygen. We then try to schedule an early flight so that you can receive them the same day. A waybill (tracking) number will be provided after shipment. Using this number on the carrier's website you can find the koi's arrival time for pickup.

Shipping Pricing

Shipping charge per box is \$225. Use the table below to estimate how many boxes will be required for your order.

Koi Length	Koi Per Box
16" or Less	5
17-18"	3
19-22"	2
23" or More	1

Shipping Insurance

Shipping insurance is included in every order up to \$1,000 per box of koi. If the value of one box is more than \$1,000, an additional charge of \$25 per \$1,000 increase in the value of koi in that box. For example:

Koi Box Value	Insurance Fee
\$1,000 or less	Included
\$1,001 - \$2,000	\$25
\$2,001 - \$3,000	\$50
\$3,001 - \$4,000	\$75

Shipping Destinations

Currently we can only ship within the continental United States. If you live in Hawaii, shipping koi is possible but there is an additional import process. Please call for details.

We cannot ship koi internationally at this time.

Phone

916-652-4231

Address

4670 Pacific St. #200, Rocklin, CA 95677

Email

info@sacramentokoi.com

Website

sacramentokoi.com

Established 2000



Insurance and Liability

There is no guarantee that the koi will survive the shipping process. For this reason we require insurance on every shipment. When picking up your koi at the airport, immediately check the box and condition of the koi. From the time the koi reach the airport destination, you will have up to 2 hours to file a claim. When filing a claim, please provide photos and videos by email to info@sacramentokoi.com.

Once the claim is approved a full reimbursement for all deceased koi may be available. Shipping charges are refundable if all the koi in the box do not survive. For example, if four koi are shipped and one does not survive then the shipping charge is nonrefundable.

Updated October 10, 2019

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